



HORSE CLAIM FORM - VET'S FEES Page 1/2 Are you completing this form for a: Policy No: New claim Continuation of a claim - Please complete sections in silver only Please complete the claim form fully, using a black pen and block capitals. Incomplete claim forms are likely to delay the assessment of the claim. Section 1 - Policyholder details - Policyholder to complete Name Address Postcode Daytime tel. no. Mobile tel. no. (Email Section 2 - Horse details - Policyholder to complete Stable name Registered name Age of horse Type of horse Stallion/Colt Mare/Filly Geldina Height of horse Date you took ownership of your horse? Was your horse vetted at purchase? Yes No If yes, a copy of the veterinary certificate is required in the first year of ownership. Condition you are claiming for and date you noticed your horse was unwell **Condition A** Date Condition B Date In the event that claims settlement becomes due we will issue settlement by BACS transfer. Where bank details have not been provided or this is not possible, settlement will be dispatched by cheque. Please indicate whether you would like settlement to be issued to yourself or the vet: Vet name Me Vet (If your horse has been registered with your current vet less than 3 years, please provide details of your previous vet. Name Address Postcode Could this claim potentially be covered under another insurance? Yes No (If yes, please provide policy details **Policyholder declaration** I hereby declare that the details given by me are to the best of my knowledge, true and complete. I authorise the vet to provide upon request all copies of my horse's medical records. Policyholder's signature. **Important Notes** Please note that the issue of this form does not constitute an acceptance of liability of this claim • The Insurance Emporium reserve the right to appoint loss adjusters or veterinary consultants to review the claim and also to request further information from current vets or previous insurers

• Please check your policy documents for the excess applicable





VET SECTION - TO BE COMPLETED BY VETERINARY STAFF

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Need some help?

Are you completing this form for a:	Policy No:
New claim	
Continuation of a claim - Please complete sections in silver only Please complete the claim form fully, using a black pen and block capitals. Incomplete claim forms are likely to delay the assessment of the claim.	
Vet name	
Vet address	
Po	ostcode
Vet tel. no.	
Vet email	
Section 4 - Details of Condition and Treatments given	
Have you or do you intend to refer this horse to another ve	
If yes, please state the name and address below and include a referral report and their invoices:	
How long has the horse been registered at your practice?	
You must enclose full clinical history for the past 3 years (if this is not attached this will delay the client's claim)	
Condition A	
Date Costs of treatment	
Condition B	
Date Costs of treatment	
In your opinion when did this condition/injury begin?	Pate
Is this condition a continuation of previous treatment?	Yes No
Has any complementary treatment been recommended as	part of the claim? Yes No
(E.g. physiotherapy or remedial shoeing) If yes, please provide more information below.	
(
Vot protice declaration	
Vet practice declaration I certify that the details above are accurate and complete and that	the fees charged are reasonable and necessary
and are the usual fees charged by this practice.	
Vet name Practice n Vet's signature	Date

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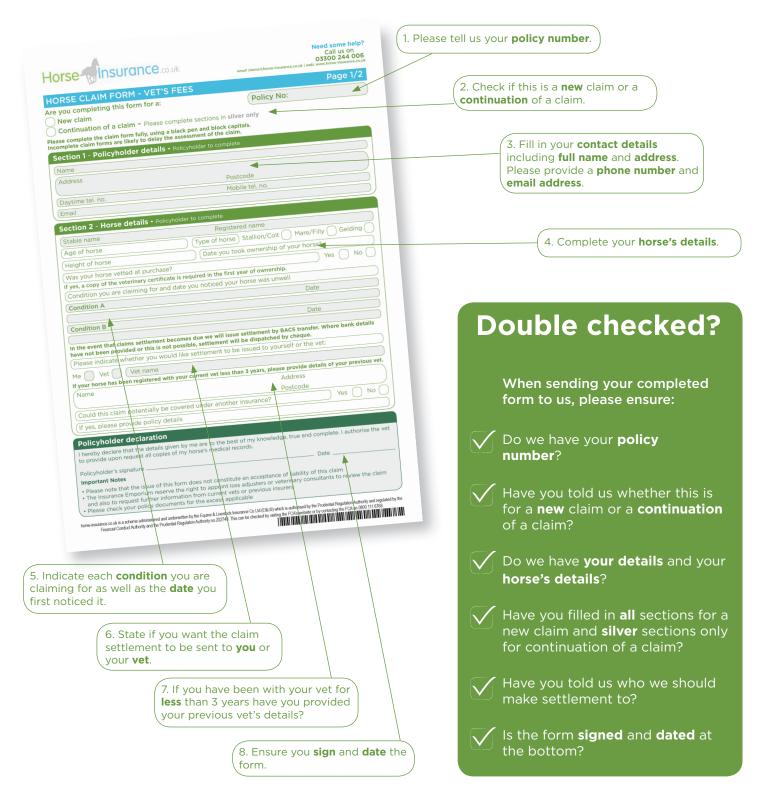


Need some help?



Guidance notes for completing your policy claim form

If you are providing details for a new claim please ensure you complete all sections, for a continuation of a claim only complete the silver sections. To avoid any delay in assessing your claim please ensure that all relevant sections are completed and enclose all requested documentation when returning the form.

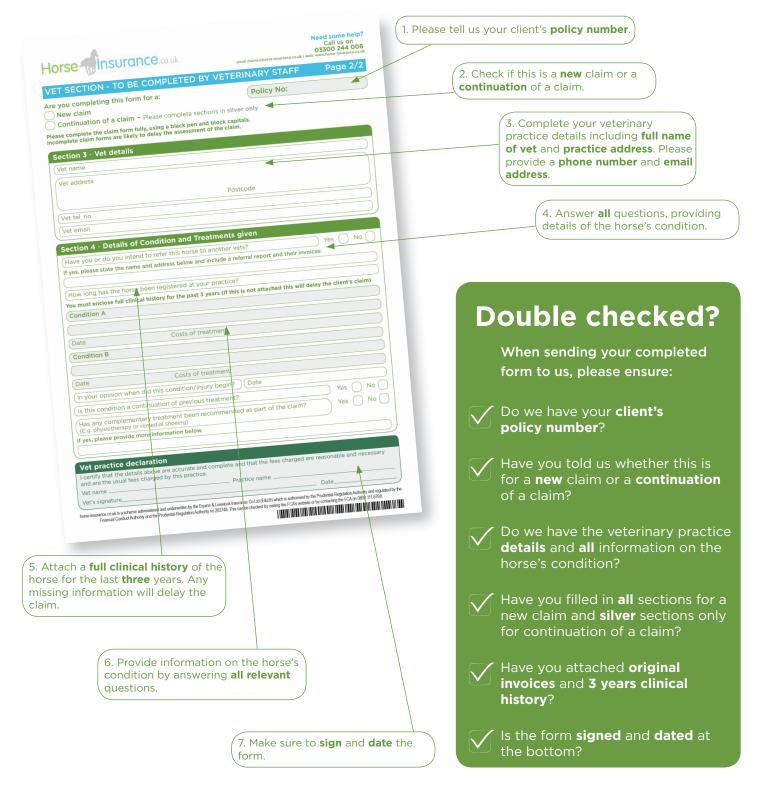


Need some help?



Guidance notes for completing your policy claim form

If you are providing details for a new claim please ensure you complete all sections, for a continuation of a claim only complete the silver sections. To avoid any delay in assessing your client's claim please ensure that all relevant sections are completed and enclose all requested documentation when returning the form.



Need some help?



What happens next?

Please ensure you have filled in your claim form correctly and truthfully completed **all** sections and attached any **relevant documentation**. Forms can be sent by:

• Email: claims@horse-insurance.co.uk

Post: Thorpe Underwood Hall

Ouseburn, York,

YO26 9SS

- You will be contacted within **2 working days** to acknowledge receipt of your claim form. Once we have received your form and all relevant supporting documentation we aim to assess the claim in a prompt and timely manner.
- If your claim is successful, payment will be issued to you or your vet by BACS minus the policy excess and anything else not covered under the policy. If we do not hold account details payment will be issued by cheque.